



Fare Type	Payment	Changes/Swap/Name Changes	Change, Swap or Cancel Fee	Refund for Cancellation	No Show
Sharp Flex	Immediate. Fares may be held on a time limit without charge for up to 2 hours from time of booking if requested.	At least 1 hour before scheduled departure time. Name Changes Allowed.	Free	Yes. If cancellation made at least 1 hour before scheduled departure time.*	Failure to check-in before deadline (30 minutes for Adelaide, Essendon & 15 minutes for Regional airports fare will be forfeited.
Sharp Biz		At least 2 hours before scheduled departure time. Confirmed travel Name Changes Allowed.	\$38.50 (Inc GST) plus cost difference between next available fare if original fare type is not available.	No, but ticket valid for 1 year from original date of issue if cancellation made at least 2 hours before scheduled departure time. Otherwise fare is forfeited.	
Sharp Saver		At least 24 hours before scheduled departure time. Same direction/same day flight swap allowed. Confirmed travel No name changes allowed.	No, but ticket valid for 1 year from original date of issue if cancellation made at least 24 hours before scheduled departure time. Otherwise fare is forfeited.		
Sharp Cut	Immediate	At least 48 hours before scheduled departure time. Same direction/same day flight swap allowed on waitlist only. Confirmed ONLY at close of check-in. Confirmed travel must be upgraded + change fee. No name changes allowed.	Upgrade plus a Change fee (\$38.50)	Non Refundable	
Sharp Promo		Non Transferable, Non Changeable No name changes allowed.	N/A	Non Refundable	

* For tickets that have been upgraded from a non-refundable fare category to a refundable fare category, the value of the original non-refundable fare remains non-refundable. Only the fare difference is refundable, less any applicable admin fee.