

| Fare Type | Payment | Changes/Swap/Name Changes | Change, Swap or Cancel Fee | Refund for Cancellation | No Show |
|-------------|--|---|---|--|---|
| Sharp Flex | Immediate. Fares may be held on a time limit without charge for up to 2 hours from time of booking if requested. | At least 1 hour before scheduled departure time. Name Changes Allowed. | Free | Yes. If cancellation made at least 1 hour before scheduled departure time.** | Failure to check-in before deadline (30 minutes for Adelaide, Essendon & 15 minutes for Regional airports fare will be forfeited. |
| Sharp Biz | | At least 2 hours before scheduled departure time. Confirmed travel Name Changes Allowed. | \$38.50* (Inc GST) plus cost difference between next available fare if original fare type is not available. | No, but ticket valid for 1 year from original date of issue if cancellation made at least 2 hours before scheduled departure time. Otherwise fare is forfeited. | |
| Sharp Saver | | At least 24 hours before scheduled departure time. Same direction/same day flight swap allowed. Confirmed travel No name changes allowed. | No, but ticket valid for 1 year from original date of issue if cancellation made at least 24 hours before scheduled departure time. Otherwise fare is forfeited. | | |
| Sharp Cut | Immediate | At least 48hours before scheduled departure time. Same direction/same day flight swap allowed on waitlist only. Confirmed ONLY at close of check-in. Confirmed travel must be upgraded + change fee. No name changes allowed. | Upgrade plus a Change fee (\$38.50*) | Non Refundable | |
| Sharp Promo | Immediate (Web bookings only) | Non Transferable, Non Changeable No name changes allowed. | N/A | Non Refundable | |

- * This cost is incurred per passenger per flight segment.
- ** For tickets that have been upgraded from a non-refundable fare category to a refundable fare category, the value of the original non-refundable fare remains non-refundable. Only the fare difference is refundable, less any applicable admin fee.
- Fares are subject to change without notice, Sharp Promo fare is a monthly promotional fare and changes frequently.